

# What We're Doing To Stay Safe



We know things will feel a bit different when you visit us at Peterborough Museum and Art Gallery or Flag Fen Archaeology Park, so here is some information about changes we've made to help keep you safe.

You'll still be given a warm welcome by friendly staff and be able to enjoy exploring our historic attractions. Thanks for your patience with our staff and other visitors.



## What to expect

We've introduced new measures for everyone's safety:



- Please follow government guidelines on who you can visit with.
- Face coverings must be worn in all our indoor spaces, unless you are exempt from these regulations. We won't be able to provide you with a face covering, so please come prepared.
- To support NHS Test and Trace, a QR code will record your details on entry (alternatively for those without the app, contact details will be required).



- Upon arrival, visitors are requested to wash their hands with provided hand sanitiser.
- Protective screens have been put up at some desks and tills and our staff will be wearing the necessary PPE.
- Contactless sales are available at all tills.



- Some areas will be using one-way systems and have markers on the ground to help visitors keep a safe distance.
- We've limited visitor numbers at our attractions and in particular areas, so you may be asked to queue. Thank you for your patience.
- Some of our interactive displays have been removed, to reduce touchpoints.



- We're carrying out more frequent cleaning.
- Toilet facilities will operate on a one-in-one-out basis.
- Our cafes will be reopening with a reduced menu at first, and there will be a limited capacity and social distancing measures in place.

# Preparing for your visit

The safety of our visitors, staff and volunteers remains our top priority, but we need your help:

- Please don't visit if you or anyone in your household/support or childcare bubble are self-isolating or displaying symptoms of Covid-19.
- There's no need to book online before your visit.
- We've adjusted our opening times to enable more frequent cleaning:

- o Flag Fen Archaeology Park is open daily 10am-4pm (last entry 3pm).
- o Peterborough Museum and Art Gallery is open Tue-Sat 10am-4pm, Sun 12noon-4pm (and Mon 10am-4pm during school holidays).

- Please follow government and our guidelines on social distancing and hygiene.
- Remember to bring a face covering with you. You won't be able to enter any of our indoor public spaces without one. We won't be able to provide you with a face covering, so please come prepared so you don't miss out.
- If you can, please pay using contactless payment – the limit has been increased to £45.

Thank you for your help.

We're hugely grateful for the support our visitors have shown us in this difficult year, and can't wait to welcome you back to our sites!

